



151 Southhall Lane, Ste 450
Maitland, FL 32751
P.O. Drawer 200
Winter Park, FL 32790-0200
www.inteserra.com

April 15, 2019
Via Overnight Delivery

Ms. Gwen R. Pinson, Executive Director
Kentucky Public Service Commission
211 Sower Boulevard
Frankfort, KY 40601

RECEIVED

APR 16 2019

PUBLIC SERVICE
COMMISSION

**RE: Talk America Services, LLC
Notice to Discontinue Services**

Dear Ms. Pinson:

Please accept the original and three (3) copies of this letter and attached Notice submitted on behalf of Talk America Services, LLC informing the Kentucky Public Service Commission that Talk America Services, LLC is voluntarily relinquishing its authority to provide Competitive local exchange and interexchange telecommunications services effective June 1, 2019. A copy of the customer notice is included.

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for that purpose.

Any questions you may have regarding this filing should be directed to my attention at 407-740-3031 or via email to Sthomas@inteserra.com. Thank you for your assistance in this matter.

Sincerely,

/s/Sharon Thomas

Sharon Thomas
Consultant

tms: KYx1901

Enclosures
ST/im

APR 16 2019

Before the
FEDERAL COMMUNICATIONS COMMISSION
 Washington, D.C. 20554

PUBLIC SERVICE
 COMMISSION

In the Matter of)
 Section 63.71 Application of)
 Talk America Services, LLC)
 to Discontinue Services)

File No. _____

Section 63.71 Application of Talk America Services, LLC

Talk America Services, LLC ("Talk America Services" or "Applicant"), hereby seeks authorization pursuant to Section 214 (a) of the Communication Act of 1934, as amended, and 47 C.F.R. §63.71, to discontinue the provision of exchange access and/or interstate long distance services in the states of Kentucky, Oklahoma, Oregon and Tennessee. This proposed discontinuance will affect approximately 484 existing customers.¹

Applicant is considered a non-dominant telecommunications carrier with respect to all of its services, including those affected by the proposed discontinuance.

Talk America Services provides the following information pursuant to Section 63.71 of the Commission's rules:

1. Name and corporate headquarters address of Carrier

Talk America Services, LLC
 10802 Executive Center Drive
 Benton Building, Suite 300
 Little Rock, AR 72211

2. Correspondence concerning this Application should be sent to:

Sharon Thomas
 Consultant to Talk America Services, LLC
 Inteserra Consulting Group, Inc.
 151 Southhall Lane, Suite 450
 Maitland, FL 32751
 Telephone: 407-740-3031
 Facsimile: 407-740-0613
 E-Mail: sthomas@inteserra.com

¹ Talk America Services also intends to disconnect local exchange service (dial tone and local usage), digital subscriber line ("DSL") internet access, and intrastate long-distance services to some of the affected customers. These services are not subject to the FCC's Section 214 discontinuance rules and are, therefore, not included as part of this request for authorization. However, customers are being notified regarding all of the services that are to be discontinued.

3. *Date of Planned Service Discontinuance, Reduction or Impairment:*

Talk America Services proposes to discontinue the services that are the subject of this Application on or about June 1, 2019, pending required federal and state regulatory approval of the discontinuance.

4. *Points of Geographic Areas of Service Affected:*

Talk America Services proposes to discontinue all of its telecommunications services in the states of Kentucky, Oklahoma, Oregon and Tennessee. Services provided to existing customers will be discontinued and services will no longer be offered to new customers following the proposed discontinuance.

5. *Brief Description of Types of Service Affected and Reason for Discontinuance:*

The table below identifies the types of telecommunications services and affected customers within each state impacted by the proposed discontinuance of service.

State	Local Exchange/Exchange Access Lines and Intrastate/Interstate Long Distance (Bundled)	Intrastate and Interstate Long Distance Only	Total Affected Customers
Kentucky	28	422	450
Oklahoma	2	1	3
Oregon	4	5	9
Tennessee	0	22	22

The services subject to the FCC's jurisdiction that are the subject of this request for authorization are exchange access and interstate long distance.

The services are being discontinued because Talk America Services has a very small customer base in the affected states and does not anticipate growth in its customer base. Consequently, it is not economically viable to continue to offer service these states. As described below, Talk America Services is providing all affected customers with ample notice of the discontinuance and has established a dedicated toll-free customer service number to support customers impacted by the discontinuance.

6. *Brief Description of Dates and Methods of Notice to All Affected Customers:*

The Applicant has provided written customer notice of the planned discontinuance in accordance with the requirements of section 63.71 (a) of the Commission's Rules. Notice was provided via 1st class U.S. mail to all affected customer on April 15, 2019. The notice is attached as Exhibit A.

A copy of this Application is being sent to the state regulatory commissions and governors' offices in all of the affected states, as well as to the Department of Defense, as required under Section 63.71, concurrent with this filing. A service list is provided in Exhibit B.

Conclusion

Talk America Services, LLC respectfully requests that the Commission approve its Section 63.71 Application to discontinue the services described herein. Pursuant to Section 214(a) of the Communication Act of 1934, as amended, and 47 C.F.R. §63.71, Talk America Services understands that this application will be automatically granted on the 31st day after the Public Notice is released, with no Commission notification to the Company, unless the Commission has notified the Company that the grant will not be automatically effective.

Dated this 15th day of April, 2019.

By: /s/ Jeffrey R. Strenkowski

Jeffrey R. Strenkowski
Vice President, Deputy General Counsel of
Governmental Affairs
Talk America Services, LLC

Sharon Thomas, Consultant to
Inteserra Consulting Group, Inc.
151 Southhall Lane, Suite 450
Maitland, FL 32751
Telephone: 407-740-3031
Facsimile: 407-740-0613
E-Mail: sthomas@inteserra.com

Exhibit A
Customer Notice



2134 W Laburnum Ave. , Richmond, VA 23227

April 15, 2019

Customer Name
Customer Address
City, State Zip

URGENT: Your telephone services will be impacted unless you take action!

Dear Valued Customer,

Talk America Services, LLC will discontinue offering local exchange (dialtone), digital subscriber line (DSL) internet access and intrastate and interstate long distance services in the states of Kentucky, Oklahoma Oregon and Tennessee on or after June 1, 2019, pending applicable regulatory approvals. **Your service will be affected by this discontinuance.**

To avoid a **permanent disruption of your telephone services**, please contact Talk America Services at 1-800-962-4772 as soon as possible to discuss your available options for an alternative service provider. Failure to do so may result in insufficient time to transition your services to an alternative provider. If you subscribe to our local services, you could lose your dialtone, including your telephone number, with no short-term ability to restore them. If you subscribe to our internet access or long distance services, you will experience loss of those service if you fail to transition to another provider or providers before June 1, 2019. Therefore, you will need to migrate the services you now receive from Talk America Services to an alternative provider **before June 1, 2019.**

A filing is being made with the FCC for approval of this discontinuance of service. The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the §63.71 Application of Talk America Services, LLC. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

Talk America Services' customer service can be reached at 1-800-962-4772 or customer care@talkamericaservices.com or in writing at 2134 W Laburnum Ave., Richmond, VA 23227.

Sincerely,
Talk America Services, LLC

CONSULTING SHIPPING REQUEST FORM

Create Date: April 11, 2019
Today's Date: April 11, 2019
Process By: April 11, 2019
Client Name: Talk America Services, LLC
Acct #: 7934
Requested By: Iris Mennens

Notes to Consultant:

Do not scan Scan clipped pages ONLY Scan ALL pages

BILL BACK

(circle Y or N where applicable)

Shipping:	Y	N	_____	(NUM pkgs) x	\$ _____	/ pkg = \$	_____
Page Count:	Y	N	_____	(TOTAL pgs) x	\$ _____	/ page = \$	_____
Disks / CDs:	Y	N	_____	(TOTAL dsks) x	\$ _____	/ disk = \$	_____
TOTAL TO BE BILLED \$							_____

TIMESLIPS DESCRIPTION:

SHIPPING NAME/ADDRESS

Ship TML and Attachment to:
Mr. David Foster, Division Chief
c/o Ms. Ectory R. Lawless, Dockets & Records Manager
Utilities Division
Tennessee Public Utility Commission
502 Deaderick Street, 4th Floor
Nashville, TN 37243

TRANSMITTAL INFORMATION

TN Other Created April 11, 2019

Please enclose the original and thirteen (13) copies of this attachment.

SHIPPING METHOD

ORIG UPS: Next Day FED: AM US Mail Other: _____ Bill Back # _____

COPIES: UPS: Next Day FED: AM US Mail Other: _____ Bill Back # _____



APPEND



4673



TN



OTHCN



3973



2019



2019_04_11

Client Name: Talk America Services, LLC

Project Name:

State: TN

Authority: OTHCN

Filing Type: Other

Filed Date: 04/11/2019

Remittance: \$

The following document may contain confidential information or may be confidential in its entirety. It should not be disclosed, scanned, or copied except as directed in connection with TMI consulting services. Use of this document for any purpose other than transmittal to an agency or its agent, transmittal to the named client, or posting to secure TMI electronic databases is strictly prohibited without permission of a TMI Officer or other authorized person.

For TMI Internal Use: Mail Conf.

April 15, 2019
Via Overnight Delivery

Mr. David Foster, Division Chief
c/o Ms. Ectory R. Lawless, Dockets & Records Manager
Utilities Division
Tennessee Public Utility Commission
502 Deaderick Street, 4th Floor
Nashville, TN 37243

**RE: Talk America Services, LLC – Company ID # 129163
Notice of Voluntary Relinquishment**

Dear Mr. Foster:

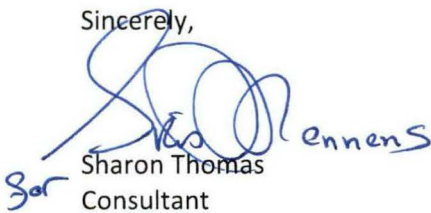
Please accept the original and thirteen (13) copies of this letter and attached Notice submitted on behalf of Talk America Services, LLC informing the Tennessee Public Utility Commission that Talk America Services, LLC is voluntarily relinquishing its authority to provide facilities-based local exchange and resold local and interexchange telecommunications services as granted in Docket Numbers 14-00120 and 15-00098 effective June 1, 2019. A copy of the customer notice is included.

Talk America Services respectfully requests release of the performance bond current on record with the Commission.

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for that purpose.

Any questions you may have regarding this filing should be directed to my attention at 407-740-3031 or via email to Sthomas@inteserra.com. Thank you for your assistance in this matter.

Sincerely,


Sharon Thomas
Consultant

tms: TNx1901

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ST/im

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Jeffrey R. Strenkowski
Vice President, Deputy General Counsel of
Governmental Affairs
Talk America Services, LLC

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